

**PM ATTACHMENT 3.13.1
Covered Services Matrix**

AVAILABLE BEHAVIORAL HEALTH SERVICES *

SERVICES		TITLE XIX/XXI CHILDREN AND ADULTS	NON-TITLE XIX/XXI PERSONS DETERMINED TO HAVE SMI
TREATMENT SERVICES			
Behavioral Health Counseling and Therapy	Individual	Available	Not Available
	Group	Available	Not Available
	Family	Available	Not Available
Behavioral Health Screening, Mental Health Assessment and Specialized Testing	Behavioral Health Screening	Available	Not Available
	Mental Health Assessment	Available	Available
	Specialized Testing	Available	Not Available
Other Professional	Traditional Healing	Not Available with TXIX/XXI funding**	Not Available**
	Auricular Acupuncture	Not Available with TXIX/XXI funding**	Not Available**
REHABILITATION SERVICES			
Skills Training and Development	Individual	Available	Available
	Group	Available	Available
	Extended	Available	Available
Cognitive Rehabilitation		Available	Available
Behavioral Health Prevention/Promotion Education		Available	Available

SERVICES		TITLE XIX/XXI CHILDREN AND ADULTS	NON-TITLE XIX/XXI PERSONS DETERMINED TO HAVE SMI
Psycho Educational Services and Ongoing Support to Maintain Employment	Psycho Educational Services	Available	Available
	Ongoing Support to Maintain Employment	Available	Available
MEDICAL SERVICES			
Medication Services***		Available	Available
Lab, Radiology and Medical Imaging		Available	Available
Medical Management		Available	Available
Electro-Convulsive Therapy		Available	Not Available
SUPPORT SERVICES			
Case Management		Available	Available (See Case Manager Assignment Criteria in Attachment A)
Personal Care		Available	Available
Home Care Training (Family)		Available	Available
Self-help/Peer Services		Available	Available
Home Care Training to Home Care Client (HCTC)		Available	Not Available

SERVICES		TITLE XIX/XXI CHILDREN AND ADULTS	NON-TITLE XIX/XXI PERSONS DETERMINED TO HAVE SMI
Respite Care***		Available	Available
Supported Housing		Provided based on available grant funding**	Provided based on available grantfunding**
Sign Language or Oral Interpretive Services		Provided at no charge to the member	Provided at no charge to the member
Flex Fund Services		Provided based on available grant funding**	Provided based on available grant funding**
Transportation	Emergency	Available	Limited to crisis service-related transportation
	Non-emergency	Available	Available (See limitations in Attachment B)
CRISIS INTERVENTION SERVICES			
Crisis Intervention – Mobile		Available	Available
Crisis Intervention – Telephone		Available	Available
Crisis Services – Stabilization		Available	Available
INPATIENT SERVICES			
Hospital		Available	Available but limited****
Behavioral Health Inpatient Facility		Available	Available but limited****

SERVICES		TITLE XIX/XXI CHILDREN AND ADULTS	NON-TITLE XIX/XXI PERSONS DETERMINED TO HAVE SMI
RESIDENTIAL SERVICES			
Behavioral Health Residential Facility			
		Available	Available but limited****
Room and Board		Not Available with TXIX/XXI funding*	Not Available
BEHAVIORAL HEALTH DAY PROGRAMS			
Supervised Day		Available	Available
Therapeutic Day		Available	Not Available
Medical Day		Available	Not Available

Limitations:

- * For services available through federal block grants, please see [PM Section 3.19, Special Populations](#).
- ** Services not available with TXIX/XXI funding or state funds, but may be provided if grant funding or other funds are available.
- *** See PM Section 3.16, ADHS/DBHS Drug List, for further information on covered medications
- **** No more than 600 hours of respite care per contract year (July 1st through June 30th) per person.
- **** Coverage is limited to 23 hour crisis observation/stabilization services, including detoxification services. Up to 72 hours of additional crisis stabilization may be covered, based upon the availability of funding.

Attachment A

Case Manager Assignment Criteria for Non-TXIX/XXI Persons Determined to have SMI

All non-Title XXI/XXI persons determined to have a Serious Mental Illness (SMI) are eligible to receive case management services, but only some Non-Title XXI/XXI persons determined to have SMI will be assigned a Case Manager. The assignment of an identified Case Manager for non-TXIX/XXI adults determined to have SMI shall be based upon an objective and individualized determination of member need using standardized criteria as outlined below. Assigned Case Managers shall be Behavioral Health Professionals or Behavioral Health Technicians as defined by 9 A.A.C-20 (http://www.azsos.gov/public_services/Title_09/9-20.htm). The Behavioral Health Medical Practitioner (BHMP) shall make the final determination based upon both the criteria outlined below and clinical judgment. This determination shall be documented as follows:

- Document on the initial comprehensive assessment upon completion of the assessment;
- Document on the annual update to the assessment upon completion of the annual update;
- Document in the psychiatric progress note at any time between comprehensive assessments when it is determined that (a) the member qualifies for assignment of an identified Case Manager or (b) the member no longer qualifies for assignment of an identified Case Manager.

A Case Manager shall be assigned to non-TXIX/XXI-eligible adults determined to have SMI when the member has been determined to be at-risk for safely and successfully managing themselves in the community due to treatment non-adherence, severity of symptoms, or inability to independently coordinate their own care or transition between systems. This may be evidenced by one or more of the following:

- Individuals that frequently access crisis services;
- Individuals in need of frequent hospitalization or inpatient services;
- Individuals under civil court – ordered treatment pursuant to ARS §36 – 501 et al;
- Individuals residing in the community under the jurisdiction of the Psychiatric Security Review Board (PSRB) as Guilty Except Insane (GEI) or as Not Guilty by Reason of Insanity (NGRI);
- Individuals under the jurisdiction of the Arizona Community Protection and Treatment Center (ACPTC) that are living in the community;
- Individuals discharged from long term hospitalization or an institutional setting, including the Arizona State Hospital (AzSH);
- Individuals with active involvement in the criminal justice system, including probation, parole or repeated arrests;
- Individuals that require ongoing assistance to access, maintain and monitor needed services;
- Individuals on an Assertive Community Treatment (ACT) or Intensive Recovery Team; and
- Individuals that have been determined to need Special Assistance under [ADHS/DBHS Provider Manual Section 5.4 Special Assistance for Persons Determined to have a Serious Mental Illness](#).

ATTACHMENT B

Non-Emergency Transportation for Non-TXIX/XXI Persons Determined to have SMI

Access to non-emergency transportation may be a necessary support service for non-Title XIX/XXI SMI individuals to access other covered behavioral health services, such as medication appointments. Non-emergency transportation for non-Title XIX/XXI SMI members may be covered as a support service with the following limitations:

- Transportation is covered only to and from providers of covered behavioral health services;
- Transportation is covered only when no other means of transportation are available to the member to access covered behavioral health services; and
- Only the most cost effective mode of transportation that meets the individual clinical needs of the member will be covered. The determination of the appropriate mode of transportation must be based upon the functional limitations of the member, and not as a matter of convenience for the member.